Building and Sustaining an EBP Organization

CHECKLIST +
ACTION PLAN WORKSHEET



Instructions

1. Read each question carefully and put an X on a number 1 through 5 under the column labeled 'Rating' for the answer that best describes you. The numbers correspond to the following rating guide:

5 = describes my agency completely

4 = more or less describes my agency

3 = neutral; both describes my agency and does not

2 = more or less does not describe my agency

1 = absolutely does not describe my agency

- 2. After you complete the survey on your agency, have a member(s) of your agency complete the same survey, using a blank scoring sheet.
- 3. Compare the scores and on your tracking sheet put an "O" on the score that your colleagues gave the agency so you can compare the results.
- 4. Indicate an action step you might consider in the column on the right, if applicable.
- 5. When you are done, your individual sheet should look like this:

	Rating	Action Step
Staff have been adequately trained in evidence-based practices	. – – – – – – – – – – – – – – – – – – –	Arrange for three- day training course

Section One: Cultural Alignment and Readiness

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5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not 2 = more or less does not describe my agency 1 = absolutely does not describe my agency		R	atin	ıg		Action Step
1. Staff is committed to EBP and believe it is the direction the agency should be headed	1	2	3	4	5	
2. Morale is high and a lot of positive energy toward EBP change exists		2 	3	4	5	
3. Communication flows freely and readily up and down the chain of command		2	3	4	5	
4. Staff attitudes and beliefs are consistent with the evidence on what they need to do to influence behavioral change in people under supervision		2 	3	4	5	
5. The organization has a professional culture, where learning is valued, new ideas embraced, and where everyone accepts their individual responsibility to make the organization better	1	2	3	4	5	
6. Line supervisors are clearly on board with EBP and feel confident that they can lead and coach their staff	1	2 	3	4	5	
7. The EBP change initiative is "good timing" for the organization in that it is not overwhelmed with other priorities or distracted by concerns that diminish their commitment	1	2 	3	4	5	
8. An extensive preparation stage (perhaps a year) was put in place including training, listening sessions, review of what others had done, and a clear delineation of how the agency will look and behave differently under EBP	1	2	3	4	5	
9. The EBP message was clearly and consistently communicated and put in realistic and positive terms	1	2	3	4	5	
10. An implementation team involving a vertical slice of the agency was put in place	1	2 	3	4	5	
Add numbers up and put in the total.	Tot	tal:				
Divide total by ten. This is your average for this section.	Av	erag	e:			

Section Two: Assessments 5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not **Action Step** Rating 2 = more or less does not describe my agency 1 = absolutely does not describe my agency 3 1. An actuarial and brief screening tool \Box is used to determine whether a full risk/ need assessment is needed 4 2. An actuarial based risk/need tool is routinely used which identifies risk level and the presence of the eight (or big six) criminogenic needs 3. The risk/need assessment was validated and normed on the local population 2 3 4 4. The risk/need assessment is user friendly to the staff administering it 2 3 4 5. It is easy to identify the criminogenic needs once the assessment is completed 2 3 6. Specialized actuarial based assessment tools are in place, especially for those convicted of sexual and domestic violence crimes 4 7. The assessment information is routinely used to sort the person under supervision by risk and apply differential supervision accordingly 8. The assessment information is routinely used to create case plans which target the criminogenic needs 4 9. The assessment information is used П to drive case policy (e.g., pre-sentence/ pre-adjudication, discharge, and violation recommendations) 3 10. Inter-rater reliability procedures and booster sessions are administered frequently Total: Divide total by ten. This is your average for this Average:

Section Three: Effective Interactions Between Staff and Persons under Supervision 5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not **Action Step** Rating 2 = more or less does not describe my agency 1 = absolutely does not describe my agency 3 1. Staff routinely focus on the most significant criminogenic needs as identified by the assessment tool 3 4 2. Multiple criminogenic needs are addressed (at least the top three) and special emphasis is placed on the Top Four 3 3. Staff routinely redirect anti-social sentiment and affirm pro-social sentiment 4. Staff routinely teach concrete problem-П П solving skills 5. Staff routinely use practice sessions with the persons under supervision to enhance skill building 2 3 4 5 6. Staff use incentives effectively (frequent use, 4:1 ratio, rewards) 3 4 5 7. Staff use sanctions and disapproval effectively (focus on certainty and swiftness over the severity) 2 3 4 5 8. Staff routinely use motivational interviewing and stages of change techniques 3 9. Staff demonstrate effective relationship skills (warm, empathetic, positive, enthusiastic) 3 10. Staff ensure that the dosage and intensity of the intervention matches the risk level and keeps track of such

Total:

Average:

Section Four: Continuum of Programming

5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not 2 = more or less does not describe my agency 1 = absolutely does not describe my agency	Rating	Action Step
1. The agency uses structured, manualized cognitive behavioral groups (CBT) routinely for medium and/or high-risk persons under supervision	1 2 3 4 5	
2. A wide continuum of services are available to meet the unique needs (responsivity) of persons under supervision	1 2 3 4 5	
3. Gender specific programming is available	1 2 3 4 5	
4. Culturally specific programming is available	1 2 3 4 5	
5. Persons under supervision are separated from each other by risk (higher from lower risk)	1 2 3 4 5	
6. Each program has a specific, primary criminogenic need and risk level that they address	1 2 3 4 5	
7. Pre-contemplative primers (motivational enhancement) programs or processes are used to ensure that the person under supervision is motivated upon admission to the referred program	1 2 3 4 5	
8. Case plans are used, and the plan objectives are linked to a specific criminogenic need and the intervention selected to address that need	1 2 3 4 5	
9. For those persons under supervision who do not or cannot enter a CBT or for those that need reinforcement the staff uses tools and homework assignments (e.g., journals, Carey Guides, thinking reports)	1 2 3 4 5	
10. Programs use a strength-based approach	1 2 3 4 5	
Add numbers up and put in the total.	Total:	
Divide total by ten. This is your average for this section.	Average:	

Section Five: Quality Assurance/Performance Data

5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not 2 = more or less does not describe my agency 1 = absolutely does not describe my agency	Rating	Action Step
1. The agency has a Continuous Quality Improvement (CQI) plan in place and a structure (e.g., a coordinator or committee) that includes identification of which areas need continuous improvement and the process to determine level of quality	1 2 3 4 5	
2. Case audits are conducted on a regular basis	1 2 3 4 5	
3. Direct observation (or tape review) is conducted at least annually for all direct service staff	1 2 3 4 5	
4. Exit surveys are conducted	1 2 3 4 5	
5. Pre- and post- behavior and/or attitude/ belief scales for persons under supervision are in place for all major programs that address anti-social attitudes	1 2 3 4 5	
6. The agency has high standards of excellence whereby staff operate as a high functioning team and assist each other in improving services	1 2 3 4 5	
7. Quality improvement is a shared value; not just driven by supervisors/management	1 2 3 4 5	
8. Key data is routinely collected and is accessible by all to determine progress in meeting goals	1 2 3 4 5	
9. Performance measures are identified in the key areas and is provided to all in user-friendly form to help guide service improvement	1 2 3 4 5	
10. The agency routinely evaluates programs to determine the degree to which they are meeting their objectives	1 2 3 4 5	
Add numbers up and put in the total.	Total:	
Divide total by ten. This is your average for this section.	Average:	

Section Six: Organizational Supports 5 = describes my agency completely 4 = more or less describes my agency 3 = neutral; both describes my agency and does not **Action Step** Rating 2 = more or less does not describe my agency 1 = absolutely does not describe my agency 1. The organization supports EBP through simple processes such as checklists and does not over-complicate procedures 3 2. The way staff does business is reliant on EBP guided structural supports in order for them to get their job done (e.g., the use of required fields on automated case plans) 3. The agency has numerous artifacts and visual reminders that its objective is risk reduction (e.g., posters, names of positions/units) 4. Policies are consistent with the research regarding how to best affect behavioral change 5. Personnel is recruited with the types of EBP competencies it seeks (e.g., seek applicants from certain fields that have behavioral change emphasis such as counseling and jail programs) 6. Agency training is directly linked to the required EBP competencies 2 3 7. Promotions, rewards, and performance evaluations are linked to EBP related performance (e.g., addressing criminogenic needs) instead of pure process (e.g., meeting contact standards) 8. The agency supports the use of pilots and other "experimentation" in order to learn; does not punish failure when the effort falls short 9. The agency collaborates with other justice system players so as to align the risk reduction goals and processes 10. The agency collaborates with service providers through EBP contract agreements and joint training sessions Total: Divide total by ten. This is your average for this Average:

Prioritizing Action Planning

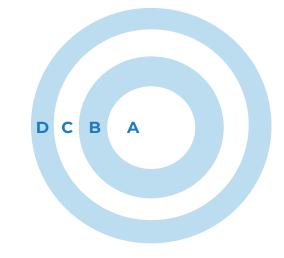
1. Fill in the bulls-eye target by placing the average scores from the six sections in the following areas:

Scores between 4.25 and 5.0 go into the inner circle (A). This represents an area where you have "hit the mark," indicating that your agency is well suited to perform that functional area well. Scores between 3.5 and 4.25 go in the next circle (B), then 2.25 to 3.5 (C), and the outer ring is 2.25 or lower (D).

Example

Six Components of Sustaining EBP Change	Example Target
1- Cultural Alignment and Readiness (Average score: 3) 2- Using Assessments Properly (4.3) 3- Effective Interactions (2.75) 4- Continuum of Programming (2.25) 5- Quality Assurance/Performance Data (3.25) 6- Organizational Supports (3.3)	DCBA254

A	4.25-5.0
В	3.5-4.25
С	2.25-3.5
D	2.25 and lower



Prioritizing Action Planning- Continued

2. Based on this diagram, identify the top three things you will want to do in order to make further progress on building and sustaining an EBP agency. Keep in mind that the lowest scores (i.e., items that need improvement) do not necessarily need to be addressed first. For example, if the cultural alignment and readiness is highly problematic for your agency but you scored less well in the effective interactions between staff and persons under supervision area, you may need to first address cultural alignment. That is, lower scores (items that need improvement) in the effective interactions between staff and persons under supervision may be a symptom of other issues such as improper preparation, communication, or misalignment of staff attitudes/values as it relates to EBP behavioral change.

Action Planning Worksheet					
Areas in Need of Work	Action Steps I Will Take	Notes			

Action Planning Target



A	4.25-5.0
В	3.5-4.25
С	2.25-3.5
D	2.25 and lower

Action Planning Worksheet				
Areas in Need of Work	Action Steps I Will Take	Notes		
				