Content	Objectives	Content	Objectives
Program Five:	How to Communicate Effectively With Adults	and Children	
Part 1: Active Listening and Speaking Up	 Understanding the importance of active listening skills Learning how to speak up effectively about problems Recognizing how to validate another's feelings Knowing how and when to express one's own feelings Avoiding communication blocks such as not listening, storing up grievances and angry explosions 	Part 2: Communicating More Positively to Oneself and to Others	 Understanding the importance of recognizing self-talk Understanding how angry and depressive emotions and thought can affect behavior with others Learning coping strategies to stop negative self-talk Learning coping strategies to increase positive self-talk Increasing positive and polite communication with others Avoiding communication blocks such as put-downs, blaming, and denials Understanding the importance of seeing a problem from the other person's point of view
Part 3: Giving and Getting Support	 Understanding the importance of support for a family or an individual Recognizing communication styles or beliefs that block support Fostering self-care and positive self-reinforcement strategies in adults and children Avoiding communication blocks such as defensiveness, denials, cross complaints and inconsistent or mixed messages Knowing how to get feedback from others Understanding how to turn a complaint into a positive recommendation Promoting consistent verbal and nonverbal messages knowing how to make positive requests of adults and children Understanding why compliance to another's requests is essential in any relationship 		

Table 2 Continued				
Content	Objectives	Content	Objectives	
Program Six: I	Problem Solving for Parents			
Part 1: Problem Solving About Children's Problems	 Recognizing when to use spontaneous problem-solving skills Understanding the important steps to problem solving 	Part 2: Problem Solving About Interper- sonal Issues	 Avoiding blocks to effective problem solving such as blaming, attacks, anger, side-tracking, lengthy problem definition, missed steps, and criticizing solutions Recognizing how to use problem-solving strategies to get more support Learning how to express feelings about a problem without blaming 	
Part 3: Problem Solving With Teachers	 Understanding how to collaborate with teachers Implementing behavior plans at home and at school Learning how to have a successful parent/teacher conference 			
Program Sever	n: Problem Solving With Children			
Part 1: Teaching Children to Problem Solve in the Midst of Conflict	 Understanding the importance of not imposing solutions upon children but of fostering a thinking process about conflict Recognizing how and when to use guided solutions for very young children or for children who have no positive solutions in their repertoire Discovering the value of obtaining the child's feelings and view of the problem before attempting to problem solve Learning how to foster children's skills to empathize and perceive another's point of view Recognizing when children may be ready to problem solve on their own Avoiding blocks to effective problem solving with children, such as lectures, quick judgments, exclusive focus on the right "answer," and failure to validate a child's feelings 	Part 2: Family Problem- Solving Meetings	 Understanding how to use the problem-solving steps with school-age children Recognizing the importance of evaluating plans during each problem-solving session Understanding the importance of rotating the leader for each family meeting Learning how to help children express their feelings about an issue Reinforcing the problem-solving process 	