

### TEACHER PEER COACHING WORKSHOP



TEACHER PROGRAMS designed for teachers, school counselors and those who work with groups of children

### **WORKSHOP GUIDE**

1411 8th Avenue West Seattle, WA 98119 www.incredibleyears.com

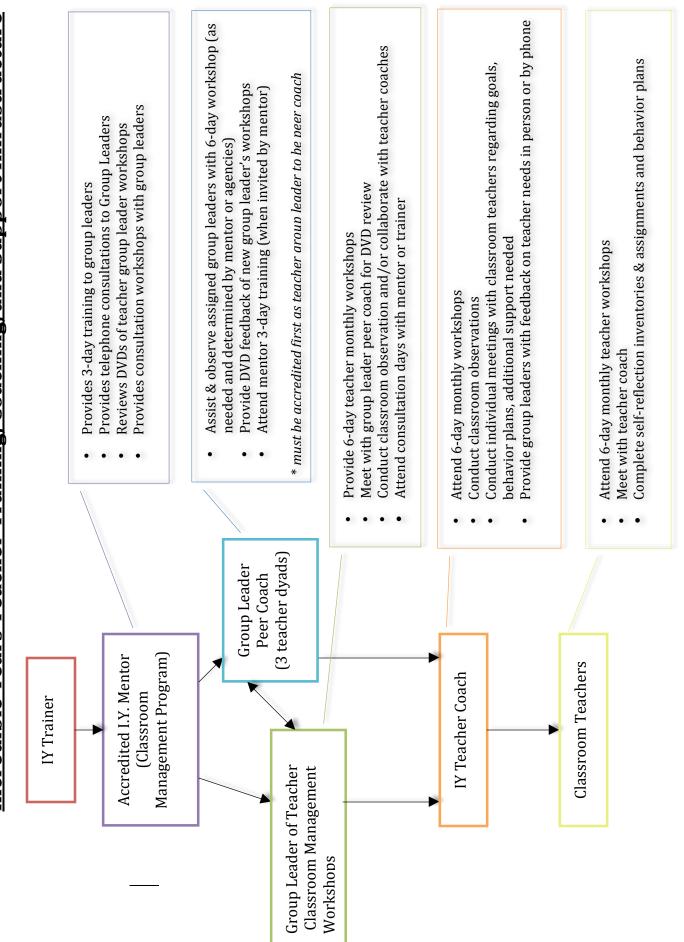
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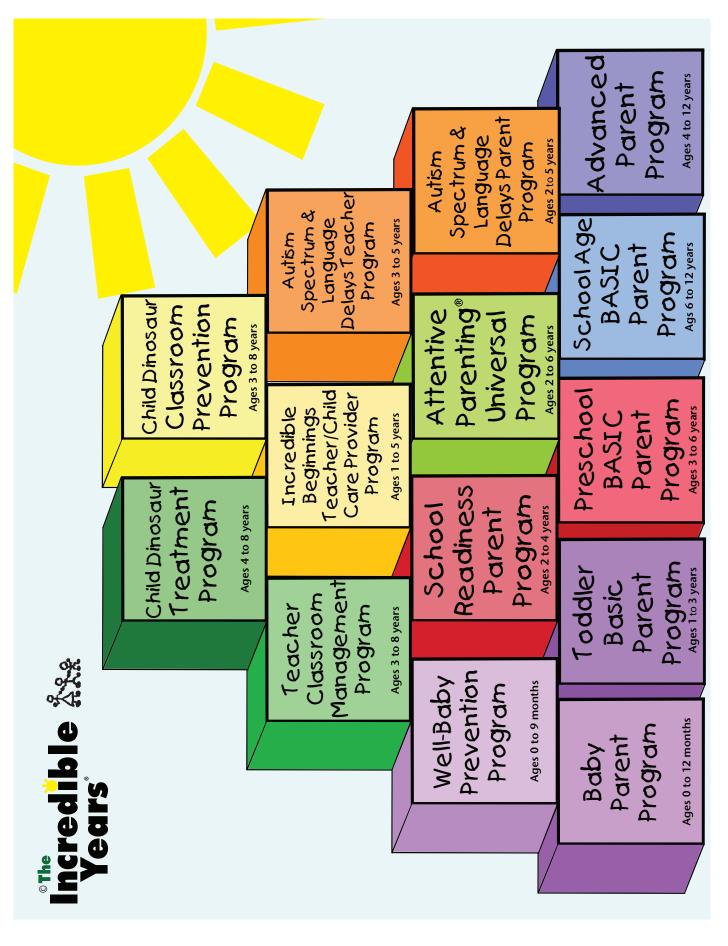
# Peer Coach Training Workshop Agenda Day 1

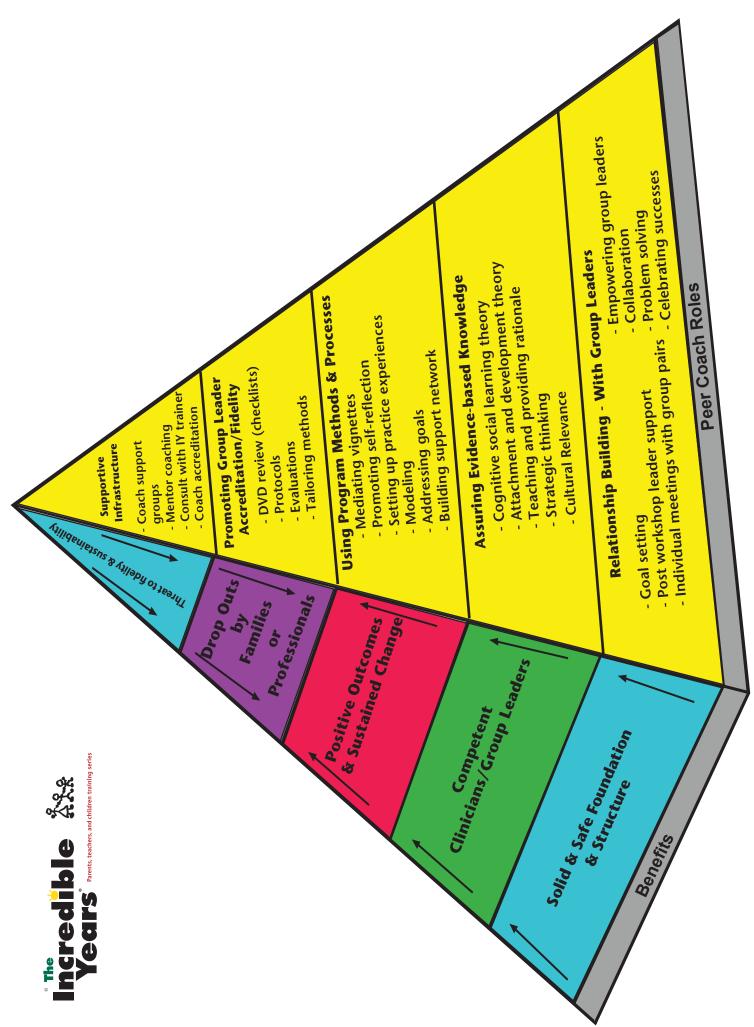
	Agenda Day 1
8:30 - 9:15	Introductions, experience providing peer support and supervision.
	Goals
9:15-10:00	Brainstorm key principles of supervision/coaching
10:00-10:15	Break
10:15-12:00	Small group exercises and brainstorms around skills in coaching and video/DVD review
12:00-1:00	Lunch
1:00-2:15	Role play and video review practice
2:15-2:30	Break
2:30-3:45	Role play and video review practice cont'd
3:45-4:00	Review of day

Day 2 participants will bring videos of their own group sessions cued up for discussion within group and for practice in coaching.

# के देन Incredible Years Teacher Training, Coaching, and Support Infrastructure







Incredible Years® Peer Coach Pyramid

### Preparing for IY Peer Coach Group Leader Meeting

- Coach reminds group leader of what s/he needs to do to prepare for coaching session (in advance). Group leader is asked to:
  - Review DVD of group, set personal goal and select video segment for review and feedback from coach (see handout #1)
  - Bring participant evaluations and protocols
- Coach prepares for meeting by reviewing group leader goals, bringing group checklists, coach evaluations and buzz forms (handout #6, 7)
- Coach prepares additional training from self-learning IY manuals and DVDs as needed

### **Structure of IY Peer Coach Group Leader Meetings**

- Review agenda together
- Review group leader's progress with prior goals accomplished (10 min) (role play if useful)
- Clarification of new goal for coaching session (10 min)
- View video vignette and reflect on alternative strategies (15 min)
- Set up practices with ideas discussed while reviewing video segment (10 min)
- Review of checklist related to segment discussed (e.g., setting up role plays) (5 min)
- Set new goals and summarize key learning (buzz sheets)(5 min)
- Review session protocols, attendance, evaluations (5 min)







### Preparing for Video Consultation of Teacher Training From Peers, and Incredible Years (IY) Coaches and Mentors

C. Webster-Stratton, Ph.D.

The opportunity to obtain video review of your IY teacher training workshops from peers, coaches and mentors is both scary and exciting as well as a special privilege. Sharing your teaching methods with others and obtaining feedback from colleagues will result in continual improvement of your teaching skills and high fidelity to the intervention. Research has shown that high fidelity to the IY methods (e.g., role plays, coaching, brainstorms, buzzes, cognitive exercises, homework) and training processes (e.g., nurturing relationships, reframing, collaboration, modeling, values exercises, brainstorms) leads to improved outcomes in teacher behavior management strategies as well as their program satisfaction. Moreover, by sharing your skills with others—both the difficult workshop moments and the successful ones, you will be helping to teach others to improve their own practice as well.

### What are the advantages of ongoing video/DVD group supervision?

- Increased quality of program being delivered to teachers
- Continued opportunity to hone effective group leadership skills and be challenged by others to try new ideas
- Opportunity to obtain support from other teacher group leaders, coaches, and mentors
- Internal gratification and feeling of competence knowing that program is being delivered with fidelity
- Opportunity to provide support to other teacher group leaders
- Knowledge that increased fidelity leads to better outcomes for teachers and children

### What are the barriers to video group supervision?

- No time in work week to do DVD review
- Fear of looking inadequate or feeling a failure (not measuring up)
- Lack of trust in peers or colleagues to share group work
- Fear of being criticized and or getting put down by others
- Supervisor will not pay for this supervision or allow time for doing this
- There is no incentive to do this certification/accreditation does not lead to salary increase or increased recognition
- Teachers or schools will not give permission to video tape groups
- Unavailability of video camera
- Unavailability of a mentor or coach in area to review tapes
- Lack of availability of colleagues familiar with IY group processes

### Preparing for Supervision and DVD Feedback- Be Proactive!

• Review your video workshop trainingahead of time and select 1-2 segments on which you want feedback. This process of selecting a video segment to show should be done with your workshop co-leader.

- Show both positive or successful training strategies as well as interactions that felt awkward or difficult.
- Think about what kind of constructive feedback you want. Be specific and tell your peer group members what kind of help you want. For example, " I want to learn some new strategies for managing this talkative teacher, or, domineering teacher, or, resistive teacher." Or, "What do you think I am doing well here? What else might you do?"
- Brainstorm ideas and different strategies for responding to the issue you presented within the group. Ask a group member to list their ideas on a flip chart.
- After brainstorming, reenact or role play the video scene and try out some of the ideas.

Designate who you want to act the role of teacher and who to act the role of group leader. Taking on the role of a difficult teacher can help you empathize with teacher's point of view.

- Evaluate and summarize likely strategies to try in the future.
- Use the "Thinking Like Scientists" document to determine future goals and be aware of barriers.
- Review outcome at next consultation or coach session.

### Things to Bring to DVD Review Session

- DVD of workshop cued up to segments to be shown (via time code) for review
- Leader and Peer process form and leader checklist completed for workshop
- Group leader "thinking like scientist" goals form
- Teacher's individual goals (from first session)
- Teacher workshop evaluation forms and attendance list
- Protocols of workshops completed (6 protocols total)
- Principles covered

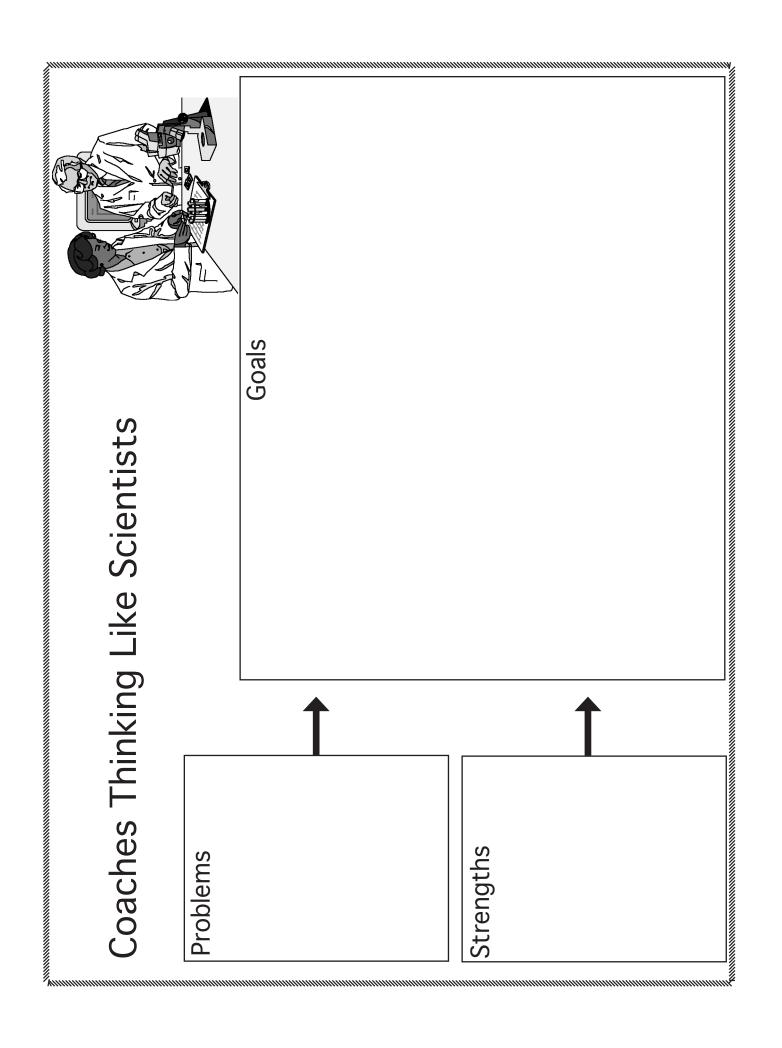
### **Self-directed Learning and Goal Setting**

Some teacher workshop leaders have had extensive adult group leader experience and others have had comparatively little. Some teacher workshop group leaders have had extensive teaching experience with children and others are less experienced. For this reason, each teacher's learning progression, ongoing needs for consultation, and achievement of certification or accreditation will vary in rate and will need to be individualized. Workshop group leaders are encouraged to assess their own strengths, to set goals, and be self-directed in seeking out the supervision and feedback they need. The collaborative checklists and sample session DVDs are available for self-evaluation, self-study, and group discussion. If others in your agency or district are using this program, you can set up peer review meetings where you meet to review videos of your own training workshops together, discuss the process checklists and peer review forms, give each other feedback and practice different approaches.

The peer review and coaching process is an invaluable way to support one another and also to share learning with each other. If you engage in this process with others, it is important to be sensitive, caring, and honest in the feedback process. In addition, group leaders in training can seek video reviews of workshops from IY coaches or mentors.

Telephone or email consultation may also be scheduled with IY trainers. This self-directed and self-reflective learning, peer review, and consultation process implies a commitment to your own continual professional improvement as an evidence-based IY leader.

# Coaches Thinking Like Scientists Froblem Goals Strengths Thinking Like Scientists Strengths Obstacles | Benefits | Cobstacles | Benefits | Compoint Plans | Compoint Plans







Date Group Leade	c(s) Coach/Mentor
Program: Parent Teacher	Child Video viewed? Topic Date for next meeting
Fidelity Issues Discussed:	Group leader prior goals reviewed:  Incredible Group Leaders Spotlight Positive Behaviors
Attendance	
Participant evaluations	
Home activities engagement	
Principles	Group leader goals for group DVD review:
Mediating vignettes & Number	
Role play/practices/ buzzes & Number	
Participant goals	
Tailoring to needs	
Weekly calls	
Session checklists	Issue problem solved and practiced:
Peer & self-evaluation forms	
Group process checklists	
Self-reflection inventories	
Accreditation/ Certification	
Coaching evaluation	Summary of Key Learning:



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New Goals and Plans:			
Coach/Mentor Actions:			
Additional Notes:			







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New Goals and Plans:			
Coach/Mentor Actions:			
Additional Notes:			





### Individual Video/DVD Review Process of Teacher Group Leader's Group Session C. Webster-Stratton Ph.D.

Video/DVD reviews may be conducted by trainers, mentors or peer coaches and can be offered at three different levels. Peer coaches can provide support to new group leaders at the first two levels. Trainers and mentors offer supervision at all three levels.

### Level One

Co-leading with new group leaders: The ideal way for a new group leader to learn the program is to co-lead with a certified group leader/peer coach. Whenever possible certified group leaders should provide this opportunity to new leaders. As part of this co-leading experience the certified leader can provide ongoing feedback/coaching to the new leader. In the first sessions the new group leader may participate by watching the certified leader lead the group while taking on a supportive role of scribing brainstorm notes and helping with role plays. After several sessions the new leader should be given some vignettes to present and over subsequent sessions gradually participate more and more. On-going supportive feedback regarding the new group leader's skills should be provided by the certified group leader. The two group leader process checklists and peer review forms can be used to give this feedback. The new leader will also complete a supervision evaluation form towards the beginning and end of a group and discuss this with the certified group leader.

### Level Two

\*Providing individual video feedback to group: Peer coaches and certified group leaders may review a tape with group leaders and give feedback using the methods described below. This is part of the ongoing peer review process.

### Level Three

*Providing consultation workshops:* Only trainers & mentors may offer authorized consultation workshops. At these workshops (consisting of 10-12 people) group leaders bring Video/DVDs to present and have prepared in advance portions of the tape to show to the group. The mentor leads the discussion of these video presentations by using the collaborative process including role plays, brainstorms and assuring that the person presenting their video gets constructive feedback.

### \*Training of Certified Group Leaders to be Peer Coaches for Video/DVD Reviews

Certified group leaders are encouraged to participate in peer review and to support new group leaders. Mentors may identify certified group leaders within their agency or defined district who have advanced group leader skills and extensive experience. These advanced leaders may be trained as "Peer Coaches" to provide Video/DVD reviews using the process described in this document. Mentors will provide ongoing supervision to these certified group leaders regarding their coaching process. This experience for certified group leaders will not only enhance their group leadership skills but will highlight their expertise in their community.

NOTE: Video/DVDs reviewed by peer coaches are not accepted for certification. Mentors must still do review and certification of final Video/DVDs for certification.

Checklist of v	what group leaders bring for Video/DVD review with peer coaches:
	Video/DVD of group session with segments noted (via time code) for review
	Group process checklists (2)
	Group leader "thinking like a scientist" goals form
	Teachers' individual goals (first session)
	Teacher evaluation forms and attendance list
	Protocols of sessions completed
	Principles covered
	Supervision evaluation forms

### Planning for Video/DVD Feedback

Depending on the amount of time allotted for peer coaching, group leaders present selected portions of their session for review. If selected portions of the tape are to be reviewed, group leaders should prepare in advance and select those segments for which they would like to receive feedback. Group leaders should note the time of these segments on the Video/DVD when preparing for review. REFER GROUP LEADERS TO THE DOCUMENT PREPARING FOR YOUR VIDEO/DVD REVIEW BEFORE THEY DO THEIR FIRST REVIEW.

Group leaders review their tape of their session in advance using the *Group Leader's Collaborative Process Checklist Form*. Questions and goals for the review are identified by the leaders. Group leaders bring teachers' goals list to the meeting.

### Establish Group Leaders' Goals for the Video/DVD Review

Group leaders discuss with the peer coach their goals for the review and set realistic priorities depending on the group leaders' prior experiences and knowledge level. *Use the Thinking Like Scientist Goals sheet.* 

### **Use Checklists and Process Forms**

Group leaders and peer coach refer to checklists periodically to summarize their insights and main points. Together they view the session and reflect on the collaborative process both from the point of view of the leader and the parents.

### Do Role-Plays

Where difficult teacher group discussions occur, or alternative group leader strategies are identified for managing an issue, group leaders will be encouraged to try out these ideas with role plays. These role plays will be reflected upon in terms of their possible advantages and disadvantages.

### **Review Session Protocols**

Group leader should bring protocols for review by peer coach. This will enable the coach to determine if protocols are adhered to, or if the leader is getting behind.

### **Review Teacher Evaluations and Attendance List**

Group leader presents the teacher evaluations of her sessions. Group leader and peer coach can discuss how to respond to any problems expressed by members of the group. Also attendance is reviewed to see if group leader is keeping parents attending, and if necessary review engagement strategies as well as what has been planned in regard to make up sessions for those who have missed a session.

Self Evaluation	
Certified Trainer	



## Incredible Years PEER COACH VIDEO CHECKLIST 3/2010

This checklist is designed for peer coaches to complete following a peer coaching session with the group leader who has delivered an Incredible Years (IY-TCM) teacher classroom management workshop, or when reviewing and self-reflecting on a DVD of themselves providing a peer coach session to a group leader. By watching a DVD of aspects of a workshop delivered and looking for the following points, a peer coach can identify specific goals for progress.

It is expected that the skills outlined under process and knowledge will be demonstrated throughout the whole peer coach session.

PEER C	OACH KNOWLEDGE	YES	NO	N/A
Did the P	eer Coach:			
a	Demonstrate a clear understanding of social, cognitive, emotional nd behavioral principles and theory when discussing behaviour nanagement.			
	Demonstrate knowledge of Incredible Years TCM content covered in workshop.			
	Provide rationale for program structure and principles covered in a lear convincing manner.			
	Use personal examples of workshops to explain group process in a elevant manner.			
5. A	Appear knowledgeable and sensitive to cultural diversity.			
	Provide up to date IY handouts, workshop protocols and checklists egarding the program.			
	Demonstrate good knowledge of Incredible Years website and ignpost group leaders.			
n D	Demonstrate thorough knowledge of IY teacher classroom nanagement group leader certification /accreditation process. Discuss importance of offering program with fidelity to assure ffective outcomes.			
PEER C	OACH PROCESS			
Did the P	eer Coach:			
9. Io	dentify group leaders' goals for learning.			
10. U	Jse a collaborative style.			
11. C	Create a feeling of safety for discussions.			
12. E	Demonstrate respect for different view points.			

13.	Engage group leaders in active dialogue.
14.	Use humour when appropriate.
	Use self disclosure strategically.
10.	Listen and validate group leader's previous experience and expertise.
17.	Foster the idea that group leaders learn from each others' experiences.
18.	Help group leaders learn to support and reinforce each other and work as a team.
19.	Encourage group leaders to self-reflect and problem solve solutions themselves when possible. Ask questions with a positive tone to clarify issues before offering solutions.
20.	Praise group leaders' ideas and foster their self reflection and self learning.
21.	Summarise and restate important points regarding learning.
22.	Impose sufficient structure to facilitate learning.
23.	Prevent side tracking.
24.	Normalize learning process and difficulties when first delivering teacher workshops. Reflects on group leaders feelings and anxieties.
25.	Pull out "principles" from group leader's ideas.
26.	Know when to be flexible and allow a digression for an important issue and know how to tie it into group leader goals and learning.
SET U	
Did the	Peer Coach:
27.	Set up the room and chairs so that everyone could see the TV ready for tape review.
28.	Set a clear agenda for the peer coaching session in collaboration with group leaders.
29.	In advance ask group leaders to provide paperwork ready for review (e.g. teacher evaluation forms, goals and attendance list, principles covered, workshop protocols with vignettes covered etc.) Review this paperwork before starting video review to determine leader's fidelity to workshop protocols.
30.	When reviewing workshop protocols explore their choice of vignettes shown, role plays conducted or their reasons for not being able to adhere to the protocols.
31.	Check with group leaders they have read the document preparing for your video tape review (Obtaining Video Tape Review)
32.	After identifying group leaders' goals for the review, set realistic

_	ities depending on the group leaders' prior experiences and vledge level
REVIEW C SESSION	OF GOALS SET AT END OF LAST PEER COACH
Did the Peer	Coach:
_	n by asking group leaders how they worked on their goals since ast peer coach session. Find out if they have new goals for this on.
_	light any key skills used and have group leaders write down principles of group leadership.
	e and encourage group leaders for what they did well and gnize their beginning steps at change rather than correct their ess.
•	group leaders integrate prior learning by asking them to use iples from prior sessions.
_	ore with group leaders who didn't complete their goals what e it difficult. Help them identify how to overcome difficulties.
38. Limi DVD	t the discussion to give adequate time for new learning and new  O
REVIEW O	F VIDEO CLIPS
Did the Peer	Coach:
_	n the discussion by asking group leaders why they have chosen ideo clip segment from their workshop.
40. Ident	ify what the group leaders would like feed back on.
41. Give	group leaders a chance to talk about their experiences.
	th the video clips together and reflect on the collaborative less from the point of view of both the group leader and the lers.
	open ended guided questions to group leaders about what was ening in the clip to support self reflection.
_	phrase and highlight the key points made by group leaders and urage them to write these down.
(e.g.	group leaders explore rationale for key group leadership skills what is the value of having teachers identify their own iples?)
than	e onto the next clip after key points have been discussed rather let discussion go on at length (this ensures that the leaders will sufficient time for role playing and for showing all clips).
47. Use 1	role play appropriately to reinforce and practice new learning or

suggested ideas.	-
48. Encourage group leaders to refer to checklists periodically to summarize their insights and main points.	
ROLE PLAY AND PRACTICE	
Did the Peer Coach:	
49. Ensure that the skill to be practiced had been covered in the discussion prior to asking group leader to role play (ensures likelihood of success).	
50. Do several spontaneous role plays/practices that are derived from the video clip and what happened in the group.	
51. Do several practice/role plays which allow group leaders to practice new skills.	
52. Use all of the following skills when directing role plays/practices.	
Clarifies role of each participant and purpose of practice.	
Skilfully encourages & supports group leaders in role plays.	
Provide each group leader with a description of their role.	
Provide enough scaffolding so that group leaders are successful in their role.	
Coaches group leader during role play/practice to maximise success.	
Praise role play/practice periodically to redirect, give clarification or reinforce group leaders.	
Take responsibility for having given poor instructions if role play is not successful and allow actor to rewind and replay.	
Debrief with each group leader afterwards to help them reflect on what they have learnt.	
Encourage feedback from other group leader about strengths (e.g. What key group leadership skills did you see X using to make it so effective?)	
Rerun role play (changing roles when necessary) to consolidate learning.	
CLOSING SESSION	
Did the Peer Coach:	
53. Begin the ending process with 10 minutes remaining.	
54. Summarise the group leaders' strengths.	
55. Summaries key learning points of the session (one way to do this would be to have group leaders review notes taken during the session.)	

56.	Have group leaders set goals for future teacher workshops and write
	them down (e.g. a group leader may strive to do more role plays, to
	lecture less and collaborate more, to give teachers more praise, or,
	to help teachers see how the strategy fits their goals, or help
	teachers adapt to the needs of a particular child etc.) Set up next
	coaching meeting time on schedule.
57.	Review group leaders progress towards certification /accreditation.
58.	Have group leaders complete evaluation form (Quality of Supervision form).
59.	After session complete peer coach self evaluation form.

Remember your goal in the peer coach sessions should be to help group leaders self-reflect on their work delivering the teacher classroom management workshop and to share their observations and thoughts with each other. They should be the ones who generate the principles, describe the significance, highlight what was effective and ineffective on tapes, and demonstrate how to implement the skills in different situations. People are far more likely to put into practice what they talk about than what they hear about. The Peer Coach's role is to clarify information when there are misperceptions or misunderstandings, to offer suggestions when needed and to support and motivate new group leaders in their learning process.



# Teacher Group Leader Collaborative Process Checklist for Workshops

This checklist is designed for group leaders to complete together following a teacher workshop, or for a group leader to complete for him/herself when reviewing a DVD of a workshop. By watching the video of a workshop, and looking for the following points, a leader can identify specific goals for progress. This checklist is designed to complement the protocol for the specific workshop day, which lists the key content and vignettes that should be covered for that workshop.

Te	acher Selt-Evaluation (name):			
Со	-teacher Evaluation:			
Ce	rtified Trainer/Mentor Evaluation:			
Da	te:			
SE	T UP	YES	NO	N/A
Di	d the Leaders:			
1.	Set up the chairs in a semicircle that allowed everyone to see each other and the TV? (avoid tables)			
2.	If 2 leaders, sit at separate places in the circle, rather than both at the front?			
3.	Write the agenda on the board?			
4.	Have handouts and practice activities ready for the teachers to pickup.			
RE	VIEW TEACHERS' PRACTICE OR HOMEWORK ASSIGNMENTS			
Di	d the Leaders:			
5.	Begin the discussion by asking teachers to share their			
	experiences doing the assigned activities since the last training			
	workshop? (Some example open-ended questions the leader can ask are included in the manual at the beginning of each worksho			
6.	Give every teacher the chance to talk about practice			
	assignments, success with implementing behavior plans, parent involvement plans, and assigned chapter readings?			
7.	Praise efforts teachers made to try out new strategies, implement behavior plans and involve parents?			
8.	Highlight key principles that their examples illustrate?			
	(e.g., "That sounds great! You focused on his positive behavior. You described his calming feelings and patience with the task so clearly. How do you think he responded to that?")			

### Leader Collaborative Process Checklist, Continued REVIEW TEACHERS' PRACTICE OR HOMEWORK ASSIGNMENTS, Continued Did the Leaders: 9. Explore with teachers who didn't complete the practice assignments what made it difficult, and learn how practice assignments can be made more meaningful or practical? (e.g., "What made it difficult to get time to do the readings?" or, "What made it hard to follow through on your behavior plan?" or, "What made it difficult to contact parents?") 10. If a teacher's description of how they applied the skills makes it clear that he/she misunderstood or found it difficult, did the leaders accept responsibility for the misunderstanding or normalize the difficulty, rather than leave the teacher feeling responsible for the failure? (e.g., "I'm really glad you shared that, because I see I completely forgot to tell you a really important point last week. You couldn't possibly have known, but when you do that, it's important to..." or, "I agree emotion coaching is really difficult and like learning a new language. It takes a lot of practice to learn.") 11. Allow for some discussion of issues beyond the immediate topic at hand? (e.g., other concerns with students not related to today's topic, or non-teaching issues that are of concern such as time constraints, how to deal with other teachers' responses, personal stressors.) 12. Make sure that the discussion is brought back to the specific topic at hand after a reasonable time, without letting off task discussion of other issues dominate? WHEN BEGINNING THE TOPIC FOR THE DAY YES NO N/ADid the Leaders: 13. Begin the discussion of the topic with open-ended questions to get teachers to think about the importance of the topic? (Some example open-ended questions the leader can ask are included in the manual at the beginning of each workshop.) 14. Paraphrase and highlight the points made by teachers – writing key points or principles on the board? WHEN SHOWING THE VIGNETTES YES NO N/A Did the Leaders: 15. Before showing vignette, focus teachers by telling them what they will see (e.g., age of child, situation) and what you want them to watch for (e.g., "In the next vignette we will see a little girl who has ADHD and wanders around the room. Think about how you would respond to this situation in your classroom.")?

Leader Collaborative Process Checklist, Continued			
WHEN SHOWING THE VIGNETTES, Continued	YES	NO	N/A
Did the Leaders:			
16. When showing vignette, pause scene periodically to discuss _ skills used by teacher, or how student or teacher is feeling, or predict what teachers would do next in their classroom?			
17. When vignette ends, ask open-ended questions to teachers _ about what they thought was effective/ineffective in the vignette? (Some example open-ended questions the leader can ask are included in the manual after each vignette.)			
18. Acknowledge responses one or more teachers have to a vignette?			
(For example, if a teacher laughs during a vignette, as soon as the tape stops the leader may say, "Sue, you laughed at that one." Then pause and let the teacher share her impressions.)			
19. Paraphrase and highlight the points made by teachers – writing key points or "principles" on the board?			
20. Help teachers see how principles learned from vignettes apply to their classroom or specific students?			
21. Move on to the next vignettes after key points have been _ discussed, rather than let discussion go on at length?			
22. Allow for discussion following every vignette? (If vignettes are played one after another, teachers may not catch the key points illustrated. Additionally, they won't have an opportunity to process emotional reactions they may have to vignettes or pull out key principles.) IF group is clearly behind schedule, it is okay for such discussions to be brief, getting one or two teachers to highlight key points and moving on.			
23. Use vignettes to promote alternative ideas for responding to situations and to replay practice role plays using their ideas?			
24. Help group see "principles" from a developmental perspective (i.e., how the teacher's strategy on the vignette would be adapted for a toddler, preschool child or older, school-age child)?			
25. Help teachers understand how the concepts/principles they are learning are related to their own goals for themselves and their students?			
PRACTICE AND DIRECTING ROLE PLAYS	YES	NO	N/A
Did the Leaders:			
26. Ensure that the skill to be practiced has been covered in the vignettes or discussion prior to asking someone to role play and act out ideas? (This ensures the likelihood of success.)			

Leader Collaborative Process Checklist, Continued			
27. Do several spontaneous role play practices that are derived from teachers' descriptions of what happened in their classroom? ("Show me what that looks like.")			
28. Do frequent planned role plays, practices or buzzes over the course of the workshop day?			
29. Do one or more role plays in pairs or small groups that allow multiple teachers to practice simultaneously?			
<ul><li>30. Use all of the following skills when directing role plays:</li><li>a. Select teachers strategically to be teacher or student?</li><li>b. Skillfully get teachers engaged in role plays which address their goals and questions?</li></ul>			
c. Provide each teacher or student (in role) with a script of his/her role (age of child, teacher skill to be practiced, student level of misbehavior)?			
<ul> <li>d. Provide enough "scaffolding" so that teachers are successful in role as "teacher" (e.g., get other teachers to generate ideas for how to handle the situation before practice begins)?</li> <li>e. Invite other workshop members to be "coaches," (to call out</li> </ul>			
ideas if the actor is stuck)?			
f. Pause/freeze role play periodically to redirect, give clarification, get other ideas, or reinforce and encourage participants?			
g. Take responsibility for having given poor instructions if role play is not successful and allow actor to rewind and replay?			
31. Debrief with each participant afterwards ("How did that feel?" "as teacher?" and "as student?")?			
32. Solicit feedback from group about strengths of teacher in role?			
33. Re-run role play, changing roles or involving different teachers (not always needed, but helpful to do for teachers who need modeling by someone else first because they find the skill difficult	 lt)?		
COMPLETE INDIVIDUAL BEHAVIOR PLANS	YES	NO	N/A
Did the Leaders:			
34. Break up into groups (6-7) to do behavior plans – based on the principles and content discussed in that workshop?			
35. Review, refine and share behavior plans for students?			

PARENT INVOLVEMENT	YES NO	N/A	
Did the Leaders:  36. Review letter to be sent to parents to describe and enhance students' learning at home? (See Teacher-to-Parent Communicate letters in manual and website:  http://www.incredibleyears.com/TeacherResources/index.asp).	 tion		
37. Discuss methods to teach or partner with parents (e.g., telephone calls, parent meetings) around students' learning needs?			
REVIEW BLACKBOARD NOTES, PRACTICE OR HOMEWORK ACTIVITIES AND WRAP UP	YES	NO	N/A
Did the Leaders:			
38. Begin the ending process with about 15 minutes remaining?			
39. Ask teachers to do workshop "self-reflection inventory" and set goals for next month (see handouts section of manual and website: http://www.incredibleyears.com/Resources/TP.asp)	?		
40. Review or have teachers review each point on blackboard notes out loud, commenting on why this point is important?			
41. Review or have teachers review the practice activity sheet, including why that is important, and whether and how they will try to do it?			
42. Have teachers complete the workshop evaluation form?			
43. End the workshop on time? Remind of next meeting time?  Discuss follow up between workshop planned?			
44. Call, e-mail or text teachers between workshops to check in about goals, strategies tried, behavior plans and any barriers. Encourage and praise teacher efforts? (See Teacher buzz forms on website: http://www.incredibleyears.com/Resources/TP.asp)			
45. Set up classroom observations and personal feedback in schools			

REMEMBER: Your goal in the workshops should be to draw from the teachers the information and ideas to teach each other. Teachers should be the ones who generate the principles, describe the significance, highlight what was effective and ineffective on the DVDs, and demonstrate how to implement the skills in different situations. Teachers are far more likely to put into practice what they talk about and practice with support than what they hear about.



### Incredible Years® Teacher Group Leader Peer and Self-Evaluation Form

Leader's Name

Please ask your co-leader to comment on your group leader skills for one of your group sessions, using this form. Also use this form to self-evaluate your session. Afterwards talk about these evaluations together and make goals for your next session. Review video of your own group leader skills is a valuable learning experience and part of continuing to learn to deliver the program with high fidelity.		
I. LEADER GROUP PROCESS SKILLS	COMMENTS	
Builds rapport with each member of group		
Encourages everyone to participate		
Models open-ended questions to facilitate discussion		
Reinforces teachers' ideas and fosters teachers' self-learning		
Encourages teachers to problem solve when possible		
Fosters idea that teacher will learn from each others' experiences		
Helps teachers learn how to support and reinforce each other		
Views every member of group as equally important and valued		
Identifies each teacher's strengths		
Creates a feeling of safety among group members		
Creates an atmosphere where teachers feel they are decision-makers and discussion and debate are paramount		

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II. LEADER LEADERSHIP SKILLS	COMMENTS
Establishes ground rules for group	
Started and ended meeting on time	
Explained agenda for workshop	
Emphasizes the importance of homework and practice	
Reviews homework from previous session	
Summarizes and restates important points	
Focuses group on key points presented	
Imposes sufficient structure to facilitate group process	
Prevents sidetracking by participants	
Knows when to be flexible and allow a digression for an important issue and knows how to tie it into workshop's content	
Anticipates potential difficulties	
Predicts behaviors and feelings	
Encourages generalization of concepts to different settings and situations	
Encourages teachers to work for long- term goals as opposed to "quick fix"	
Helps group focus on positive	
Balances group discussion on affective and cognitive domain	
Predicts relapses	
Reviews handouts and homework for next week	
Evaluates session	

III. LEADER RELATIONSHIP BUILDING SKILLS	COMMENTS
Uses humor and fosters optimism	
Normalizes problems when appropriate	
Validates and supports teachers' feelings (reflective statements)	
Shares personal experiences when appropriate	
Fosters a partnership or collaborative model (as opposed to an "expert" model)	
Fosters a coping model as opposed to a mastery model of learning	
Re-frames experiences from the child's viewpoint and modifies teachers' negative attributions	
Strategically confronts, challenges and teaches teachers when necessary	
Identifies and discusses resistance	
Maintains leadership of group	
Advocates for teachers	

IV. LEADER KNOWLEDGE	COMMENTS
Demonstrates knowledge of content covered at session	
Explains rationale for principles covered in clear, convincing manner	
Prepares materials in advance of session and is "prepared" for group	
Integrates teachers' ideas and problems with important content and child development principles	
Uses appropriate analogies and metaphors to explain theories or concepts	

V. LEADER METHODS	COMMENTS
Uses videotape examples efficiently and strategically to trigger group discussion	
Uses role play and rehearsal to reinforce learning	
Review homework and gives feedback	
Uses modeling by self or other group members when appropriate	
VI. TEACHERS' RESPONSES	COMMENTS
Teachers appear comfortable and involved in session	
Teachers complete homework, ask questions and are active participants	
Teachers complete positive evaluations of sessions	
Summary Comments:	
Candidate has satisfied video requirements fo	or certification Yes No
Name of Evaluator	

Name of Organization/Agency: _	
Your Name: _	
Date:	

### The Incredible Years (IY) Peer Coach Self-Evaluation of Teacher Video Supervision

We are asking you to complete this self-evaluation about the quality of peer coaching you are giving group leaders in regard to their delivery of the teacher classroom management program. This information will help you to reflect on the way you provide coaching. It is recommended that you talk about this process with group leaders you are coaching. They will be completing a similar form evaluating your coaching.

### **Incredible Years Peer Coach Support**

1. How supportive are you in helping teacher group leaders deliver the classroom management workshops? (*Circle one.*)

				Extremely
Not at all		Somewhat		<u>helpful</u>
1	2	3	4	5

2. Do you make time available to group leaders for ongoing coaching with you for delivering the Incredible Years workshops? (*Circle one.*)

Not at all	Very little	Some	Quite a bit	<b>Extensive</b>
1	2	3	4	5

3. How satisfied are you with the *amount* of coaching you are able to offer? (Circle one.)

Not at all	Not very		Somewhat	Very
Satisfied	Satisfied	Neutral	Satisfied	Satisfied
1	2	3	4	5

4. How satisfied are you with the *quality* of your current peer coaching? (Circle one.)

Not at all	Not very		Somewhat	Very
<b>Satisfied</b>	Satisfied	<u>Neutral</u>	Satisfied	Satisfied
1	2	3	4	5

5. Do you provide a rationale for your recommendations in terms of the theories underlying the learning principles?

	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
6.	Do you ask the gro change for individu				gths and the barriers to
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
7.	Do you use a collab meetings?	porative and pro	oblem-solv	ving approach o	during peer coaching
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
8.	Do you encourage meetings?	group leaders to	o do live ro	ole plays durin	g peer coaching
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
9.	Do you invite grougeroup workshops for		oach to sha	are portions of	their DVDs of their
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
10.	Do you invite grouleadership skills wi	•	oach to thi	nk about their	goals for their group
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
11.	Do you use the Grofeedback?	oup Leader Coll	aborative	Process Check	list to give group leaders
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
12.	Is it easy for group failures with you?	leaders you coa	ach to ackı	nowledge their	frustrations, mistakes or
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5

13.	individual		-	s to determ	iine their appro	bach/strategy with an
	Not	at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
14.	Do you ref their stude	_	nciples" that gr	oup leader	rs or teachers h	nave developed to assist
	<u>Not</u>	at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
15.	Do you revole of peer coa	•	p leader worksl	hop protoc	ols and evalua	ations with them as part
	Not	at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
16.	How skille the IY pro	•	think you are in	n providin	g peer coachin	g of video vignettes of
	Not	at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
17.	•		ys to respond to		or children by	doing live role plays or
	Not	at all	Very little 2	Some 3	Quite a bit 4	Extensive 5
18.	What goal	s do you h	nave for improv	ving the wa	ay you do peer	coaching with group leaders?
	1411 8 <sup>tl</sup>	ble Years Avenue V WA 981				

Phone and FAX (206) 285-7565

Name of Organization/Agency:	
Your Name:	
Date: _	

# The Incredible Years (IY) Evaluation of Quality of Teacher program Peer Coaching

(by Teacher Group Leaders of

TCM Program re: their group leader peer coach)

We are asking you to complete this questionnaire about the quality of peer coaching you are receiving from your peer coach regarding your teacher training workshops. This information helps coaches to continually improve the way they provide you support. Thank you for taking the time to complete this form.

### **Incredible Years Peer Coaching Support**

1. How supportive does your peer coach seem in helping you to deliver the teacher classroom management workshops? (*Circle one.*)

				Extremely
Not at all		Somewhat		<u>helpful</u>
1	2	3	4	5

2. Does your peer coach make time available for coaching with you for delivering the Incredible Years teacher training workshops if you ask for it? (*Circle one.*)

Not at all	Very little	Some	Quite a bit	<b>Extensive</b>
1	2	3	4	5

3. How satisfied are you with the *quality* of your current peer coaching? (Circle one.)

Not at all	Not very		Somewhat	Very
Satisfied	Satisfied	Neutral	Satisfied	Satisfied
1	2.	3	4	5

4. When your peer coach recommends changes, does s/he provide the rationale for the recommendation in terms of the theories underlying the learning principles?

Not at all	Very little	<u>Some</u>	Quite a bit	<b>Extensive</b>
1	2	3	4	5

5. Does your peer coach work with you to help identify the strengths and the barriers to change for individual teachers in the workshops?

	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
6.		Does your peer coach use a collaborative and problem-solving approach during coaching meetings?				
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
7.	Does your peer coa	Does your peer coach encourage you to do live role plays during coaching meetings?				
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
8.	Does your peer coach work collaboratively with you to select the portions of the DVD workshops to be reviewed?					
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
9.	Does your peer coach invite you to think about goals for your group leadership skills with teachers?					
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
10.	Does your peer coa you feedback?	ch use the Grou	ip Leader	Collaborative l	Process Checklist to give	
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
11.	Is it easy for you to acknowledge frustrations, mistakes or failures with your peer coach?					
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	
12.	Does your peer coateacher or classroom	-	s to deterr	mine your appr	oach with an individual	
	Not at all	Very little 2	Some 3	Quite a bit 4	Extensive 5	

Does your peer coach refer to "principles" that teachers have developed to assist students?			ssist			
<u>No</u>	ot at all 1	Very little 2	Some 3	Quite a bit 4	Extensive 5	
		ch review your	workshop	protocols and	evaluations with	you as
<u>No</u>	ot at all 1	Very little 2	Some 3	Quite a bit 4	Extensive 5	
How skil	led do you	think your pee	r coach is	in delivering tl	ne IY program?	
No	o <u>t at all</u> 1	Very little 2	Some 3	Quite a bit 4	Extensive 5	
What reco	ommendati	ions do you ha	ve for imp	roving the way	peer coaching is	done?
What is m	ost helpful	about the coac	ching you l	nave received?		
What char	nges would	you make in the	he way yo	ı get peer coac	ching?	
	Students?  No  Does you part of co  No  How skill  No  What reco  What is m	Not at all 1  Does your peer coac part of coaching?  Not at all 1  How skilled do you  Not at all 1  What recommendate  What is most helpful	Not at all Very little 1 2  Does your peer coach review your part of coaching?  Not at all Very little 1 2  How skilled do you think your pee  Not at all Very little 1 2  What recommendations do you have  What is most helpful about the coaching the students of the stude	Not at all Very little Some 3  Does your peer coach review your workshop part of coaching?  Not at all Very little Some 3  How skilled do you think your peer coach is Not at all Very little Some 3  What recommendations do you have for important with the coaching you have some 1 you have for important when the coaching you have some 1 you have some 2 you have for important when the coaching you have some 1 you have some 1 you have some 1 you have for important you have some 1 you have some	Not at all Very little Some Quite a bit 2 3 4  Does your peer coach review your workshop protocols and part of coaching?  Not at all Very little Some Quite a bit 3 4  How skilled do you think your peer coach is in delivering the Not at all Very little Some Quite a bit 3 4  What recommendations do you have for improving the way  What is most helpful about the coaching you have received?	Students?  Not at all Very little Some Quite a bit Extensive  1 2 3 4 5  Does your peer coach review your workshop protocols and evaluations with



### **Preparing for your Video Skype Consultation**

Name of Group Leaders:	Date:
	Violen elientinen en elem
	Video clip time codes:
Session Topic:	
Brief description of background of video clip:	
Goals for video clip sent:	
Any other specific issues I would like to discuss:	



### Checklist of Training Steps Required for Certification of an IY TCM Peer Coach

The training requirement of an experienced Incredible Years Teacher Peer Coach involves a process similar to that for IY Teacher Classroom Management Workshop Group Leader Certification. The difference is that Teacher Peer Coach training embraces a broader experience in supervision principles and components of providing DVD review and consultation to new group leaders delivering the IY Teacher Classroom Management program. When all the training steps (listed below) are achieved, observed and confirmed, a candidate may apply for accreditation/certification as a qualified IY Teacher Peer Coach.

Candidate's Name	
Address	
Email	Date:
Step 1 Qualifications for Teacher	Group Leader Peer Coach Candidates:
Management Training	
Date accredited	
No. of Teacher Training	Vorkshops Completed To Date (minimum 4)
	itted by Mentor (nominating candidate for coach training)
	ntlined in Step 1 have been accomplished, a candidate is ng training as shown in Steps 2-5
Step 2 (Steps 2 & 3 may be Peer Coach Training:	carried out simultaneously)
1-Day (or 2 half-days) Pe	er Coaching Workshop conducted by Certified Trainer
Name of Trainer and	Pate:
coaching with group consultation is prefera	shop (when available) reviewing DVDs of candidate's own eaders (conducted by Certified Trainer) * in-person ole, but this step may also be fulfilled through DVD review
Name of Trainer and	Pate:
their workshop sessio	new group leaders (3 dyads) and review the DVDs of s with them. They will complete self-evaluations of their coaching given. (see forms)

### Step 3

### Step 5

### **Application for Peer Coaching Accreditation:**

When all of the above training experiences have been achieved, observed and confirmed, a candidate may apply to the Incredible Years Advisory Council for Accreditation and Certification as a Qualified IY Teacher Peer Coach.

Note: It is important for group leaders to realize that obtaining peer coaching on their video does <u>not</u> satisfy the final qualifications for accrediting a group tape. This must still be done by an accredited mentor or trainer.

\_\_\_\_ Letter explaining your interest in certification and goals for peer coaching

<sup>\*</sup> At least one session per dyad must be done in person and videotaped. Skype calls are permitted in place of some in-person meetings if distance requires. Please see the Skype call protocols for use by coaches and participants.





### **IY Peer Coaching Expectations**

The peer coach role is intended to provide group leaders/facilitators with support to successfully lead Incredible Years (IY) groups. Their role will include meeting with pairs of group leaders to set goals, review videos of their group sessions, practice alternative approaches and problem solve difficult situations. The amount of support that leaders will need depends on each leader's prior group experience and education as well as the individual characteristics of the parents, children, or teachers who are participating in the program.

Following are guidelines for frequency of coaching sessions. *These are recommendations only, and coaching may be offered more frequently if group leaders need it because groups are more difficult for some reason.* 

### **IY Parent and Child Programs:**

- New group leaders should have peer coaching meetings every 2 to 3 sessions. Normally a coach meeting is one hour in length.
- More experienced group leaders should have peer coaching sessions every 4-5 sessions.

### **Teacher Classroom Management and Incredible Beginnings Programs:**

- New group leaders should have coaching sessions before each of the 6 workshop training days (total of 6-7 meetings).

- More experienced group leaders should have peer coaching a total of 3 times between the workshop sessions.

### **Content of Peer Coach Session**

- These meeting will review prior workshop videos, plan next workshop day and set goals. A final post consultation should be scheduled to summarize workshop success and plan any follow-up needed.
- More experienced group leaders should have coaching sessions between every 2-3 training days (total of 3 meetings).

Accreditation/certification of peer coaches: Peer coaches must submit paperwork of their work coaching 3 dyads as part of their accreditation process. In order to ensure that the accreditation is based on an adequate amount of coaching experience for each dyad, for accreditation purposes, coaches must meet with each dyad for at least 4 coaching sessions. In cases where distance prevents coaches from meeting face-to-face this frequently, some of these coaching sessions may be done via Skype calls. At least one session must be done in person and videotaped. Ideally there will be videos for every peer coached session. Please see the Skype call protocols for use by coaches and participants.

### **Ongoing Requirements:**

### **Meet with Mentors and Trainers**

Peer coaches should attend a yearly peer coach consultation day with an IY trainer. This requirement can be met through a Skype consultation call.

Continue to deliver Incredible Years groups - at least 1 per year.